

Involving the Community

Ark Energy's approach

Ark Energy appreciates the importance of engaging, listening to and involving community members and other local stakeholders throughout the project's development, and ensuring that local priorities and concerns are considered.

Ark Energy's approach to consultation is informed by the International Association for Public Participation's (IAP2) Core Values, Code of Ethics and Public Participation Spectrum, widely accepted as the industry benchmark. It is open, inclusive, responsive, accessible and transparent.

The company is also a signatory to the Clean Energy Council's *Best Practice Charter for Renewable Energy Projects*, a voluntary set of commitments to engage respectfully with communities, be sensitive to environmental and cultural values, and make a positive contribution to the regions in which we operate.

We are focused on providing opportunities for interested community members and stakeholders to participate, and maximising opportunities for the local community to benefit from the project in meaningful ways.

We value input from community members and community consultation is ongoing. There are many ways to stay informed, provide feedback and participate in the process, and where possible the community's input will be incorporated into project plans to improve outcomes and lasting benefits.

Ways to stay informed & participate

Website with 'Feedback' and 'Suppliers' forms

The project website – collinsvillehub.com.au - provides up to date project information and previously issued newsletters. It also includes a general 'Feedback' form and a 'Suppliers' form for businesses to register interest in being considered for the project.

Project newsletters

Project newsletters are available by post and email. To receive newsletters by email register online at arkenergy.com.au/mailling-list-details. To receive newsletters by mail, please send your postal address and a request to be added to the mailout list to info@collinsvillehub.com.au. We respect your privacy and your details will only be used for this purpose.

All previously issued newsletters are available under the 'News' tab on the project website.

Community consultations

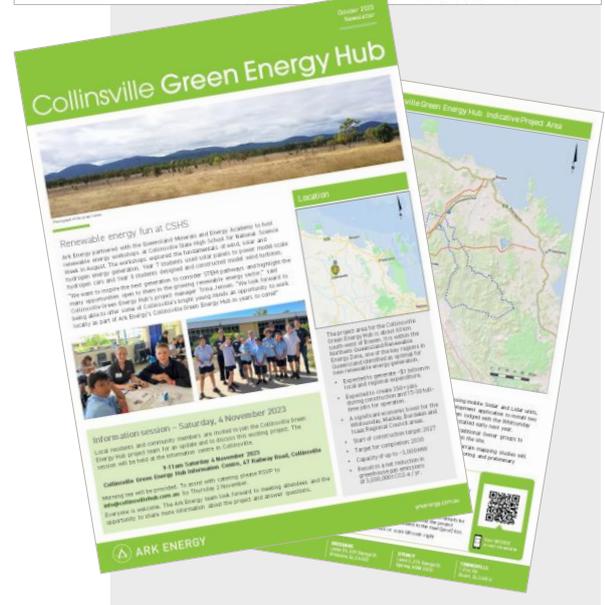
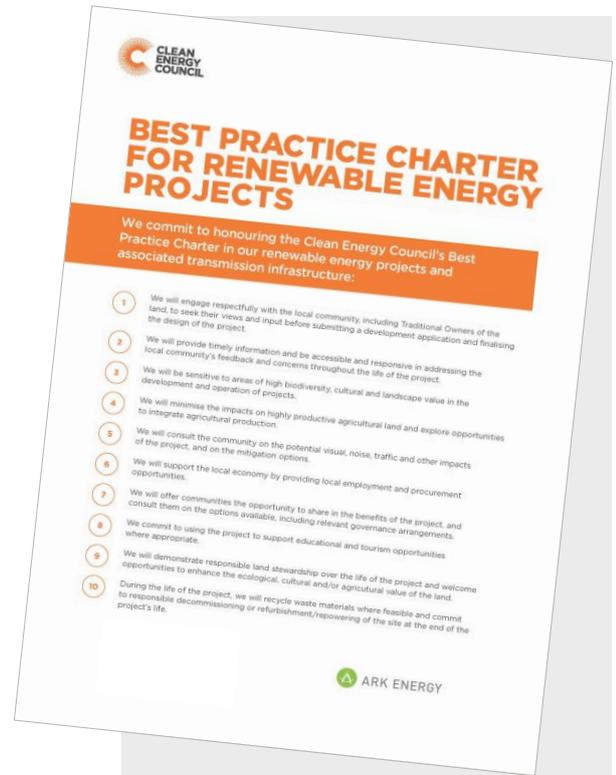
Local consultation sessions provide an opportunity to discuss the proposal with members of the project team and other technical specialists. Details will be advertised on the website and in project newsletters.

Social Impact Assessment

Community members will also be invited to have input into a formal Social Impact Assessment, which will be prepared by independent consultants for the development application and to help inform the Community Benefit Agreement.

Public exhibition periods

After they have been lodged, the development application and assessment documents will be placed on public exhibition for comments. Exhibition periods will be advertised on the website and in project newsletters.



Tell us what's important for the Collinsville Green Energy Hub's community benefit program

The Collinsville Green Energy Hub will involve a Community Benefit Agreement (CBA) with funding for the life of the project.

It is intended that the program will:

- Share benefits with the broader local community.
- Make a **meaningful contribution** to issues the community cares about.
- Be **flexible** to focus on changing priorities over time.
- Ensure the project is a **positive, rewarding and beneficial** development for the local community.

We're keen to hear from local community members and stakeholders about priorities for this CBA, which will be agreed in consultation with Whitsunday Regional Council.

Suggestions can be sent to the project team directly through the online feedback form on the project website or by emailing the team at info@collinsvillehub.com.au.

Questions and feedback welcome at any time

Questions and feedback about the project are welcome at any time.

Please send comments directly to the project team via the contact details right.

We appreciate all input and will do our best to respond to enquiries as quickly as possible.

Ark Energy's engagement goals & commitments

Ark Energy's goals for community engagement include to:

- Ensure community members are well informed and kept up to date on project status and developments.
- Obtain feedback and provide ample opportunities for community members to communicate their views, concerns and aspirations for the project.
- Address any community member's issues or concerns promptly.
- Work to avoid and minimise the impacts and maximise the benefits of the project for the local community.
- Wherever possible utilise input from community members to optimise the design of the project.

Ark Energy commits to:

- Be proactive – connect early in the process and regularly share information so community members know what is happening and how to interact with the project team and provide feedback on the project.
- Be transparent – be honest and ethical in our dealings with all.
- Seek solutions – engage to understand, explore and collaborate on ways to avoid and minimise impacts and maximise the benefits of the project.
- Be flexible and inclusive – ensure that our engagement provides opportunities for all interested community members to have access to information and members of the project team.



Community consultation session near Collinsville in March 2025. Consultation through local public sessions, meetings with local stakeholder groups and participation in local community events has been underway since 2022 and is ongoing.

More information

Website - collinsvillehub.com.au or scan QR code right

Email - info@collinsvillehub.com.au

Phone - 1800 731 296

News - Project newsletters are available by email or post. To receive newsletters by email (e-news) register online at arkenergy.com.au/mailling-list-details. To receive newsletters by post, send an email with your postal address and a request to be added to the direct mail (post) list.



Scan QR code to visit the project website