

# Involving the Community

## Ark Energy's approach

Ark Energy appreciates the importance of engaging, listening to and involving community members and other local stakeholders throughout the project's development, and ensuring that local priorities and concerns are considered.

Ark Energy's approach to consultation is informed by the International Association for Public Participation's (IAP2) Core Values, Code of Ethics and Public Participation Spectrum, widely accepted as the industry benchmark. It is open, inclusive, responsive, accessible and transparent.

The company is also a signatory to the Clean Energy Council's *Best Practice Charter for Renewable Energy Projects*, a voluntary commitment to engage respectfully with communities, be sensitive to environmental and cultural values, and make a positive contribution to the regions in which we operate.

We are focused on providing opportunities for interested community members and stakeholders to participate in the development of project, and maximising opportunities for the community to benefit from the project in meaningful ways.

We value input from local community members and community consultation is ongoing. There are many ways to stay informed, provide feedback and participate in the process, and where possible the community's input is incorporated into project plans to improve outcomes and lasting benefits.

## Ways to stay informed & participate

### Website & online feedback form

The project website – [boomerhub.com.au](http://boomerhub.com.au) – provides up to date project information, previously issued newsletters and an online feedback form.

### Newsletters

Project newsletters are issued regularly and available by post and email.

To receive newsletters by email register online at [arkenergy.com.au/mailling-list-details](http://arkenergy.com.au/mailling-list-details). To receive newsletters by mail, please send your postal address and a request to be added to the mailout list to [info@boomerhub.com.au](mailto:info@boomerhub.com.au).

We respect your privacy and your details will only be used for this purpose.

All previously issued newsletters are also available under the 'News' tab or the 'Community' page on the project website, [boomerhub.com.au](http://boomerhub.com.au).

### Rockhampton information centre

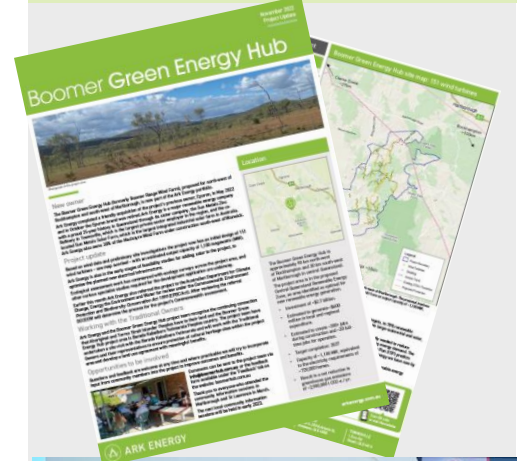
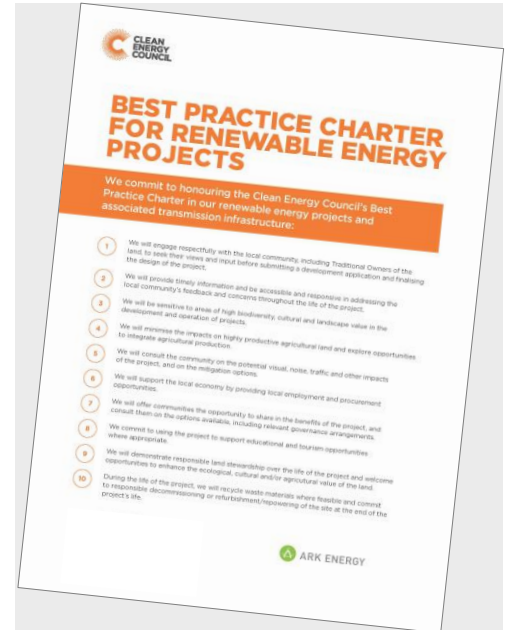
The Boomer Green Energy Hub has an information centre in Rockhampton. It is open regularly and by appointment, and provides the latest information on the project and an opportunity to discuss the proposal with a member of the project team. Please check the window or project website for opening times.

### Community consultation group

A community consultation group comprising of local community members and stakeholder representatives will be established. If you live locally and are interested in being a member of the Boomer Green Energy Hub community consultation group, please email [info@boomerhub.com.au](mailto:info@boomerhub.com.au) and let us know.

### Community information sessions

Local information sessions will be held during the planning process. Details will be advertised in the information centre and project newsletters.



## Tell us what's important for the Boomer Green Energy Hub's community benefit program

The Boomer Green Energy Hub will involve a community benefit program with funding from the start of construction and for the life of the project. The program will be designed in consultation with the local community, and is intended to:

- Share benefits with the local community.
- Make a **meaningful contribution** to issues the community cares about.
- Be **flexible** to focus on changing priorities over time.
- Ensure the project is a **positive, rewarding and beneficial** development for the local community.

We're keen to hear from community members and other local stakeholders about priorities for this program. You are invited to help inform the design of the program by sharing your views on what is important for the local community through a feedback form or by emailing the project team directly - contact details below.

## Questions and feedback welcome at any time

Questions and feedback are welcome at any time.

Please send your comments directly to the project team via the contact details right or the online feedback form on the project website.

We appreciate all input and will do our best to respond to enquiries as quickly as possible.

## Ark Energy's engagement goals & commitments

Ark Energy's goals for community engagement include to:

- Ensure community members are well informed and kept up to date on project status and developments.
- Obtain feedback and provide ample opportunities for community members to communicate their views, concerns and aspirations for the project.
- Address any community member's issues or concerns promptly.
- Work to avoid and minimise the impacts and maximise the benefits of the project for the local community.
- Wherever possible utilise input from community members to optimise the design of the project.

Ark Energy commits to:

- Be proactive – connect early in the process and regularly share information so community members know what is happening and how to interact with the project team and provide feedback on the project.
- Be transparent – be honest and ethical in our dealings with all.
- Seek solutions – engage to understand, explore and collaborate on ways to avoid and minimise impacts and maximise the benefits of the project.
- Be flexible and inclusive – ensure that our engagement provides opportunities for all interested community members to have access to information and members of the project team.



Boomer Green Energy Hub information session at Marlborough Community Hall

### More information

**Visit** – Boomer Green Energy Hub Office & Information Centre,  
1/24 William Street, Rockhampton CBD.

**Tel** - 1800 731 296

**Email** - [info@boomerhub.com.au](mailto:info@boomerhub.com.au)

**Newsletters** – register at [arkenergy.com.au/mailling-list-details](http://arkenergy.com.au/mailling-list-details) for email news, or to receive newsletters by post, send us your postal address and a request to be added to the mail (post) list.

**Website** - [boomerhub.com.au](http://boomerhub.com.au) or scan QR code right



Scan QR code to visit the project website