

# Involving the Community

## Ark Energy's approach

Ark Energy appreciates the importance of engaging, listening to and involving community members and other local stakeholders throughout the development of the project, and ensuring that local priorities and concerns are considered.

Ark Energy's approach to consultation is informed by the International Association for Public Participation's (IAP2) Core Values, Code of Ethics and Public Participation Spectrum, widely accepted as best practice and the industry benchmark. It is open, inclusive, responsive, accessible and transparent.

The company is also a signatory to the Clean Energy Council's *Best Practice Charter for Renewable Energy Projects*, a voluntary commitment to engage respectfully with communities, be sensitive to environmental and cultural values, and make a positive contribution to the regions in which we operate.

We are focused on providing opportunities for interested community members and stakeholders to participate, and maximising opportunities for the local/regional community to benefit from the project in meaningful ways.

We value input from local community members and community consultation is ongoing. There are many ways to stay informed, provide feedback and participate in the process, and where possible the community's input is incorporated into project plans to improve outcomes and lasting benefits.

## Ways to stay informed & opportunities to participate

### Website & online feedback form

The project website – [boomerhub.com.au](http://boomerhub.com.au) – provides the latest project information, maps, information sheets and an online feedback form.

### Project newsletters

Project newsletters will be issued regularly and are available by post and email. To receive newsletters by email register online at [arkenergy.com.au/mailling-list-details](http://arkenergy.com.au/mailling-list-details). To receive newsletters by mail, please send your postal address and a request to be added to the mailout list to [info@boomerhub.com.au](mailto:info@boomerhub.com.au).

We respect your privacy and your details will only be used for this purpose.

All previously issued newsletters are also available under the 'News' feed or the 'Community' page on the project website, [boomerhub.com.au](http://boomerhub.com.au).

### Information centre

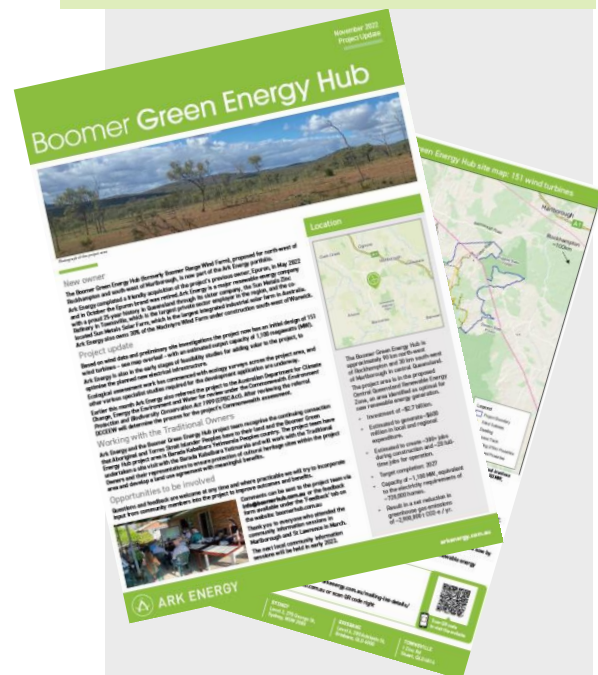
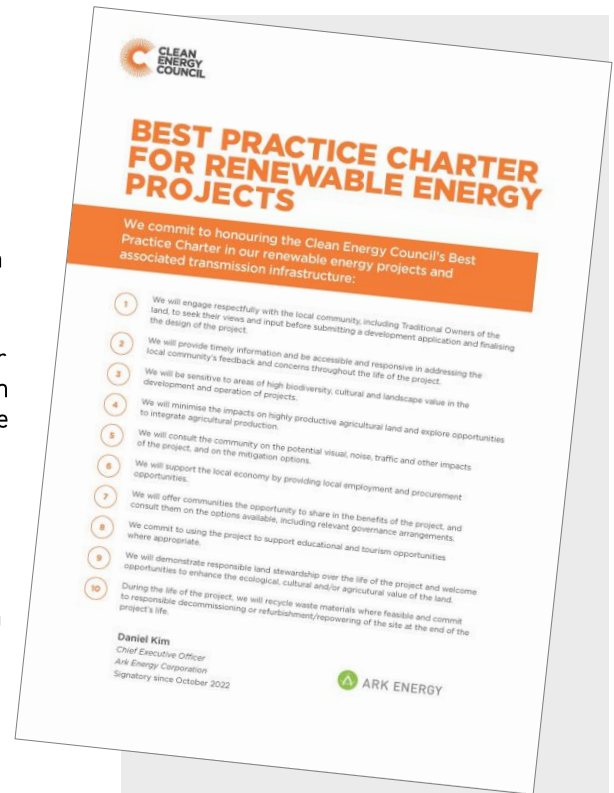
An information centre for the project will be established in Rockhampton soon. It will be staffed on a regular basis and provide the latest project information.

### Community consultative group

A community consultative group comprising of community and stakeholder group representatives will be established. If you live locally and are interested in serving as a member of the Boomer Green Energy Hub Community Consultative Group please email [info@boomerhub.com.au](mailto:info@boomerhub.com.au) and let us know.

### Community information sessions

Local information sessions with the full project team will be held at key times during the planning process. Details of information sessions and when these are scheduled will be advertised in the information centre and project newsletters.



## Tell us what's important to you and help design Boomer Green Energy Hub's Community Benefit Program

The Boomer Green Energy Hub will involve a Community Benefit Program, to be funded from the start of construction and for the life of the project. The program will be designed in consultation with the local community, and intended to:

- Share generous benefits with the local community.
- Make a **meaningful contribution** to issues the community cares about.
- Be **flexible** to focus on changing priorities over time.
- Ensure the project is a **positive, rewarding and beneficial** development for the local community.
- Advance **community connectedness and inclusivity**.

Community members and other interested local stakeholders are invited to help inform the design of the program by sharing their views on what is important for the local community with the project team - email [info@boomerhub.com.au](mailto:info@boomerhub.com.au)

## Questions and feedback welcome at any time

Questions and feedback are welcome at any time.

Send your comments directly to the project team via email to [info@boomerhub.com.au](mailto:info@boomerhub.com.au) or the online feedback form on the project website: [boomerhub.com.au](http://boomerhub.com.au).

We appreciate all input and will do our best to respond to you as quickly as possible.

## Ark Energy's engagement goals & commitments

Ark Energy's goals for community engagement include to:

- Ensure the community is well informed and kept up to date on project status and developments.
- Obtain feedback and provide ample opportunities for community members to communicate their views, concerns and aspirations for the project.
- Address any community member's issues or concerns promptly.
- Work to minimise the impacts and maximise the benefits of the project for the local community.
- Wherever possible utilise input from community members to optimise the design of the project.

In implementing community engagement Ark Energy commits to:

- Be proactive – connect with local communities from early in the process and regularly share information so community members know what is happening and how they can interact with and provide feedback on the project.
- Be transparent – be honest and ethical in our dealings with all.
- Seek solutions – engage to understand and explore ways to minimise impacts and maximise the benefits of the project.
- Be flexible and inclusive – ensure that our engagement provides opportunities for all community members to have access to information and members of the project team.
- Continually improve – evaluate the effectiveness of engagement and iteratively adapt the approach and activities as required.



Boomer Green Energy Hub community information session in Marlborough, March 2022.

### More information

Tel - 1800 731 296

Email - [info@boomerhub.com.au](mailto:info@boomerhub.com.au)

**Newsletters** – register at [arkenergy.com.au/mailling-list-details](http://arkenergy.com.au/mailling-list-details) for email news, or to receive newsletters by post, email your postal address and a request to be added to the mail (post) list.

**Website** – [boomerhub.com.au](http://boomerhub.com.au) or scan QR code right



Scan QR code to visit the project website